



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY
OFFICE OF THE ASSISTANT SECRETARY OF THE ARMY
FINANCIAL MANAGEMENT AND COMPTROLLER
109 ARMY PENTAGON
WASHINGTON DC 20310-0109

MAR 20 2009

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Issuance of EagleCash Store Value Card (SVC)

1. Reference ASA (FM&C) memorandum, dated September 24, 2007, subject: EagleCash Stored Value Card (SVC) Program (enclosed).
2. Effective May 1, 2009, U.S. Army personnel (military and civilian) deploying to Afghanistan, Iraq, Kosovo, Kuwait, or Qatar are required to obtain an EagleCash Stored Value Card (SVC) and are highly encouraged to use it. Finance personnel will issue EagleCash SVCs during Soldier Readiness Processing (SRP) at home stations, mobilization stations, and CONUS Replacement Centers. Contractors may obtain EagleCash SVC in theater after required memorandum of agreement between finance and the contractor's company is signed. Contractors will use the card for purchasing meals in Army dining facilities, if applicable by local policy. The EagleCash card is the Army standard mechanism for supporting individual purchasing at US government support activities in a deployed environment and will be used in lieu of local military casual pays or check cashing to the maximum extent feasible.
3. The EagleCash SVC is a proven program in place over ten years with over \$2 billion in transactions processed. The program provides deployed personnel with around-the-clock fee-free access to personal funds. There are over 300 kiosks and 4,000 Points-of-Sale in the above theaters strategically placed at finance offices, Postal Offices, and AAFES locations. The system allows transfer of monies between the card, another card, or a designated bank account.
4. The EagleCash SVC must be linked to a checking account to fully maximize the benefits and financial flexibility of the program. Card holders must complete a DD Form 2887, Application for Department of Defense (DoD) Stored Value Card (SVC) Programs. This provides both the banking information and authorization for collection from pay in the event a debit is denied, much like a returned check.
5. Leaders at all levels should ensure their deployed personnel are properly educated on the benefits and capabilities of the EagleCash SVC program. Additionally, just as with check cashing, Soldiers, civilian personnel, and contractors should be advised of their financial responsibilities and need to avoid overdrawing funds from their bank accounts. This policy will be promulgated to deploying personnel during SRPs and at CONUS Replacement Centers. Financial Management Centers will update their policies to reflect maximum use of the program where fully deployed.

6. The U.S. Army point of contact and SVC Project Manager is Mr. Juan A. De Jesus, commercial (407) 646-4442 or email juan.a.dejesus@us.army.mil.


John J. Argodale
Deputy Assistant Secretary of the Army
(Finance Operation)

Encl.

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SEP 24 2007

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: EagleCash Stored Value Card (SVC) Program

1. The EagleCash SVC program is a proven financial cash management tool for our deployed Army. The program provides Soldiers and civilians elevated security protection and 24/7 access to their personal funds, without transaction fees, in contingency areas of operation. In addition to improved service to Soldiers, the EagleCash SVC program promotes financial readiness and flexibility for our armed forces and meets strategic and operational goals in our current deployment environment.
2. All active and reserve components will coordinate their efforts during the Army's implementation of EagleCash SVC as the standard financial tool for all deploying Soldiers and civilians. Within a theater of operations, EagleCash SVC should be used in lieu of check cashing or casual payments to the maximum extent possible.
3. From August through October 2007, the Defense Finance and Accounting Service field offices, the National Guard Bureau and the United States Army Reserve will receive training and equipment to issue SVCs. The primary focus is initial issuance of the card at CONUS Soldier readiness processing locations and mobilization sites to deploying personnel. Deployed finance offices will be responsible for additional issuance. To maximize the benefits of the program, the SVC must be linked to the Soldier's or civilian's direct deposit or other personal checking account. To enroll in the program, each deploying Soldier and civilian must submit a completed DD Form 2887 (Navy/Marine and EagleCash Enrollment and Authorization Agreement) along with proof of account information.
4. Since 1999, the EagleCash SVC program has been tested and reviewed extensively in deployed locations by Soldiers, commands, the Army Audit Agency and other external agencies. As deployments continue, the Army is fully committed to maintaining central funding of this program, to include sustainment costs. I solicit your support for the EagleCash program, and ask that you participate in educating our leaders, Soldiers, their family members and civilians regarding its benefits and issuance requirements.
5. My point of contact and project manager for this program is Mr. Juan A. De Jesus, who can be reached at DSN 791-4442 or juan.dejesus@us.army.mil.

Nelson M. Ford
Assistant Secretary of the Army
(Financial Management and Comptroller)

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